

MTX Number



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Contract summary

Here are the main elements of **MTX Number** service offer as required by Luxembourg¹ and EU² law. This contract summary helps the end-users to compare different services offered by MTX Connect Sarl; it is for information purposes only; it does not constitute a contract for electronic communications services.

Services and equipment

MTX Number is a service that allows the subscriber to place calls to Luxembourg and international phone numbers over the mobile internet connection using MTX mobile application. Customer pays for each minute of the call.

No terminal equipment provided.

Limitations

MTX Number service is not a replacement for a telephone, it cannot be used for emergency calling. Some premium rate numbers, geographic or country-specific numbers (e.g. 1-900 numbers) are not supported by **MTX Number** service. Outgoing SMS are not supported by **MTX Number** service.

For more information, please refer to section MTX Number Service of the Description of Services <http://www.mtxc.eu/en/description-of-services.html> and to the Terms and Conditions <http://www.mtxc.eu/en/terms-and-conditions.html>.

Prices

Service Zone	Price net € /1 minute	Luxembourg VAT	Price total € /1 minute
ZONE-0	€0.00	17%	€0
ZONE-1	€0.05	17%	€0,0585
ZONE-2	€0.10	17%	€0,117
ZONE-3	€0.15	17%	€0,1755
ZONE-4	€0.20	17%	€0,234
ZONE-5	€0.30	17%	€0,351
ZONE-6	€0.40	17%	€0,468
ZONE-7	€0.50	17%	€0,585
ZONE-8	€0.75	17%	€0,8775
ZONE-9	€1.00	17%	€1,17

Destinations (prefixes of called numbers) are grouped into different Service Zones according to the country and other criteria such as type of called number, premium rate surcharge etc. The tariff conditions (price per minute) depend on the Service Zone.

¹ Article 113 of Law of 17 December 2021 transposing Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code and amending the law of 30 May 2005.

² Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code.

The duration of a call (in minutes) is based on one-minute increments. Fractions of minutes are rounded up to the next minute. At the end of a call, fractional cent charges are rounded up or down to the nearest whole cent.

MTX may change the rates for the MTX Number service at any time without notice to a Customer. Before making a MTX Number call a Customer shall consult MTX website for the latest rates [https://www.mtxc.eu/images/MTX_Number_contract_summary.pdf]

Duration, renewal and termination

365 calendar days, automatic termination upon expiration of the term, no automatic renewal.

Features for end-users with disabilities

n/a

Other relevant information

Complete details of this service offer are provided in other documents, which can be found on our website www.mtxc.eu. The complete list of called number prefixes and the corresponding Service Zones can be consulted here: https://www.mtxc.eu/images/MTX_Number_service_zones.pdf